



GRI-302, 305 - based combined report 2023



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SoftServe

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softserve

Total fuel consumption and Scope 1 GHG Emissions

Direct emissions from owned or controlled sources and total natural gas consumption

Calculated in accordance with the GHG Protocol using the calculation tools available here <https://ghgprotocol.org/calculation-tools>.

The report on Scope 1 greenhouse gas emissions reflects CO₂ emitted by the fuel combustion on site such as gas boilers, fleet vehicles and air-conditioning leaks¹.

On-site fuel combustion amounts to m³ of natural gas consumed².

| Stationary fuel consumption | | | | | | |
|-----------------------------|---------|----------|----------------|--------------------|-------|------------------|
| Fuel | Places | Quantity | Units | tCO ₂ e | Index | Units |
| Natural gas | Ukraine | 273380 | m ³ | 517 | diff | t/m ³ |
| Diesel | Ukraine | 22613 | l | 66 | diff | t/l |
| Total | | | | 583 | | |

Scope 1 emissions **decreased by 17%** compared to 2022.

¹ Fleet vehicles are excluded due to inapplicability, air-conditioning leaks were not measured in 2023.

² Data taken from gas meters installed by the provider in the offices occupied by SoftServe.

Electricity consumption and Scope 2 GHG Emissions

Electricity consumption and Indirect emissions from the generation of purchased energy

Calculated in accordance with the GHG Protocol based on the [electricityMap | Live CO₂ emissions of electricity consumption](#) data on CO₂ emission indexes.

The report on Scope 2 greenhouse gas emissions reflects indirect CO₂ emissions from electricity purchased and used by the organization.



“Climate change continues to exacerbate the frequency and severity of natural disasters affecting more than 39 million people.”

The UN

Indirect emissions from the generation of purchased energy are calculated on the basis of electricity consumed³.

| Electricity consumed | | | | | |
|--|----------------|-------|--------------------|----------|-------|
| Place | Quantity | Units | tCO ₂ e | Index | Units |
| Ukraine | 4708175 | kWh | 860 | diff | t/kWh |
| Poland | 430572 | kWh | 331 | diff | t/kWh |
| Bulgaria | 270717 | kWh | 104 | 0,000384 | t/kWh |
| Heating, hot water, air-conditioning & ventilation | | | | | |
| | 2795220 | kWh | 727 | diff | t/kWh |
| Total | 8204684 | kWh | 2022 | | |

Scope 2 emissions **increased by 1%** compared to 2022.

Scope 1&2 emissions **decreased by 3%** compared to 2022.

³ Scope: Ukrainian, Polish, Bulgarian development centers. Other offices are excluded of the scope due to unavailability of data.

Energy consumption outside of the organization and Scope 3 GHG Emissions

Energy consumption outside of SoftServe and indirect emissions a company is responsible for outside of its own activities (value chain emissions)

Calculated in accordance with the GHG Protocol.

The report on Scope 3 greenhouse gas emissions reflects indirect CO₂ emissions from purchased goods and services, capital goods, upstream leased assets, waste generated in operations and business trips (BTs).



“An effective corporate climate change strategy requires a detailed understanding of a company’s greenhouse gas (GHG) emissions.”

The GHG Protocol

| Indirect emissions | | | | | |
|-------------------------------------|--------------------|----------------|--------------------|--------|---------------------|
| Place | Quantity | Units | tCO ₂ e | Index | Units |
| Purchased goods and services | Spend based method | USD | 2477 | diff | t/USD |
| | 11166 | items | | diff | t/ items |
| Capital goods | Spend based method | USD | 1890 | diff | t/USD |
| | 273380 | m ³ | | 0.2630 | kg / m ³ |
| Fuel- and energy-related activities | 22613 | l | | 0.6261 | kg /liter |
| | 5409465 | kWh | 136 | diff | kg /kWh |
| Waste generated in operations | 199 | t | | diff | t/t |
| | Spend based method | USD | 333 | 10.989 | kg/USD |
| Business travel | 1620443 | km | | diff | t/km |
| | Spend based method | USD | 261 | diff | t/USD |
| Upstream leased assets | 9281 | m ² | 267 | 28.75 | kg /m ² |
| Total | | | 5364 | | |

Energy and carbon intensity

GJ/full-time employees and CO₂/full-time employees

Energy intensity is the measure of energy necessary for 1 full-time employee to work.

$$39\,600 \text{ GJ} / 9\,708 \text{ FTEs} = 4,079$$

Carbon intensity is the measure of tCO₂ produced per 1 full-time employee. The report reflects Carbon Intensity for Scopes 1&2.

$$2\,605 \text{ tCO}_2 / 9\,708 \text{ FTEs} = 0.268$$

Carbon intensity of less than 20% is the top result for non-carbon-free business⁴. Overall carbon intensity of SoftServe has increased compared to 2022. Scope 1&2 carbon intensity has increased by 17%.

⁴ <https://bimpactassessment.net/>