

Agentic AI Agents Deliver Procurement Intelligence and Agility

Our Supply Chain & **Procurement AI Agents** aren't experiments — they're extensions of your **decision-making**.

Chatbots talk. Copilots suggest. **Agents execute** — in your systems, for your business.

This demo isn't the product — it's **proof of what's possible**. We build custom agents tailored to your **procurement processes**, systems, and KPIs.

Why now?



Only 2% of companies have full supply chain visibility. Over 90% have experienced recent disruptions.



AI adoption is rising, but most solutions lack domain focus and trustworthy outputs.



Supply chain leaders face pressure to deliver efficiency, resilience, and Procurement confidence — simultaneously.

Procurement is important as it's not just about cost savings, it's about creating value for the organization and its stakeholders.

But there's a high cost to inefficient procurement.

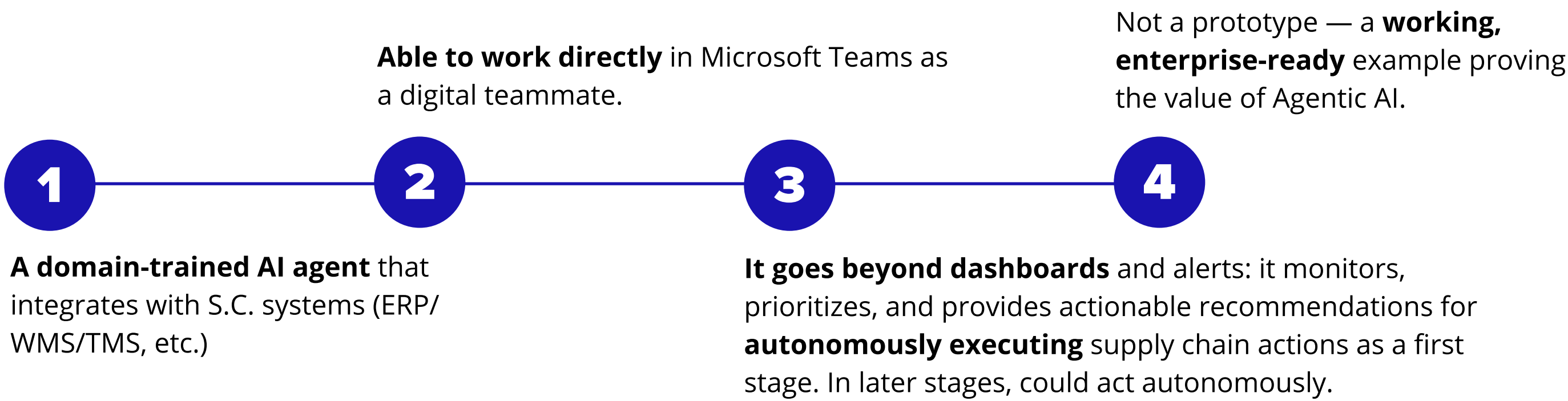
Value leakage is expensive. Caused by uncoordinated purchases, poor supplier negotiation practises and under/over estimating demand.

These create:

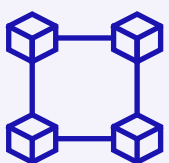
Compliance, Operational & Security Risks.

To make Procurement more efficient and safer SoftServe's Agentic AI Agents offer the next wave of operational advantage and are ready to deliver it today.

How Agents help make Procurement better



Business Value & Use Cases



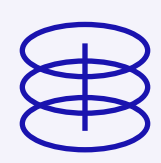
24/7 Supply Chain Vigilance:

Humans only monitor during office hours — agents cover nights, weekends, and global operations continuously.



Faster Decisions:

What takes days of reporting is resolved in minutes.



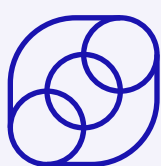
Error Reduction:

Removes manual errors in exception handling and stock planning.



Cost Avoidance:

Prevents emergency freight, waste from expired goods, and overstock markdowns.



Resilience:

Detects risks early and keeps the supply chain stable despite disruptions.



Productivity Multiplier:

Planners shift from data chasing to strategic decisions.

Agentic Supply Chain & Procurement Management

Imagine Having a Supply Chain that Senses Risk, Adapts Instantly & Executes Autonomously — Giving You Control Without Fire Fighting

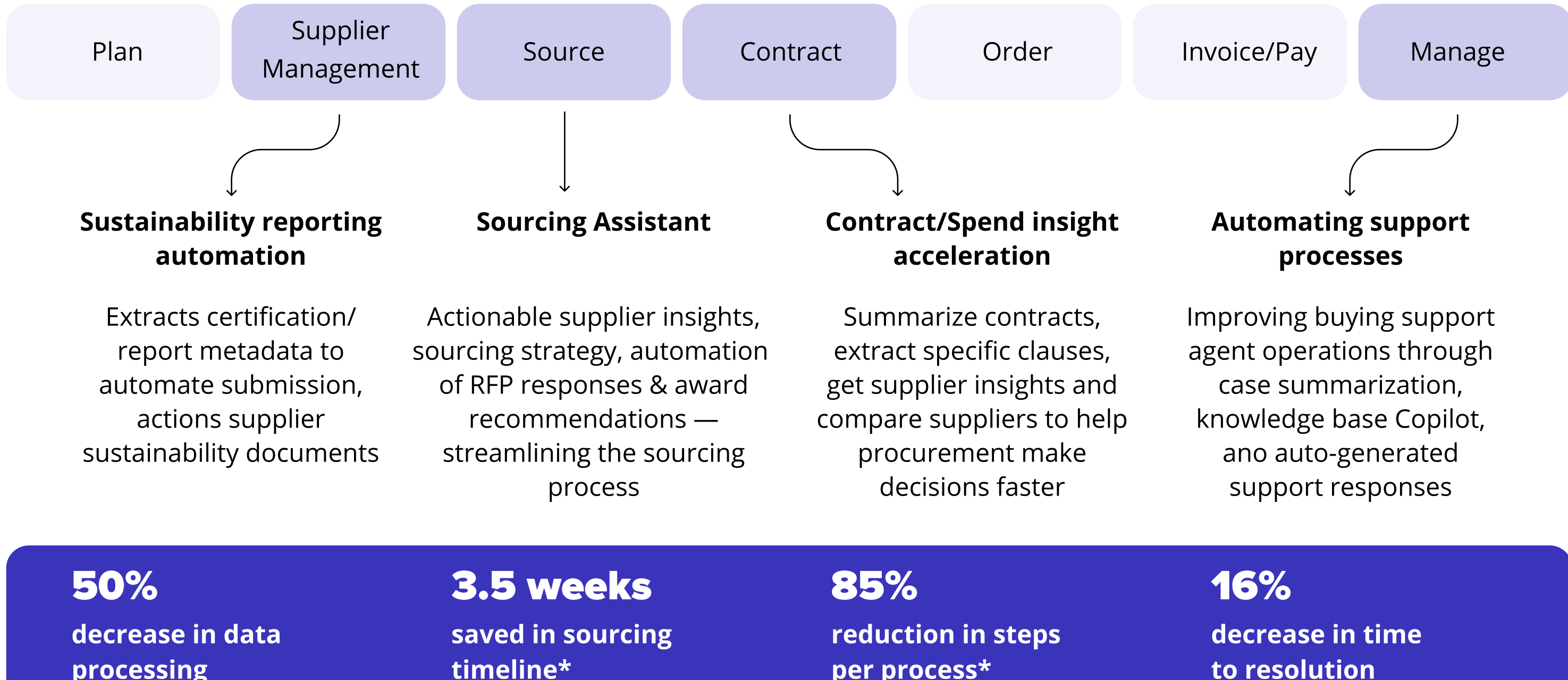
Agentic AI Agent Strengths

- Proactively monitors, reasons, decides, and executes
- Continuous learning, ERP integrated, explainable logic
- Moves from support to co-execution



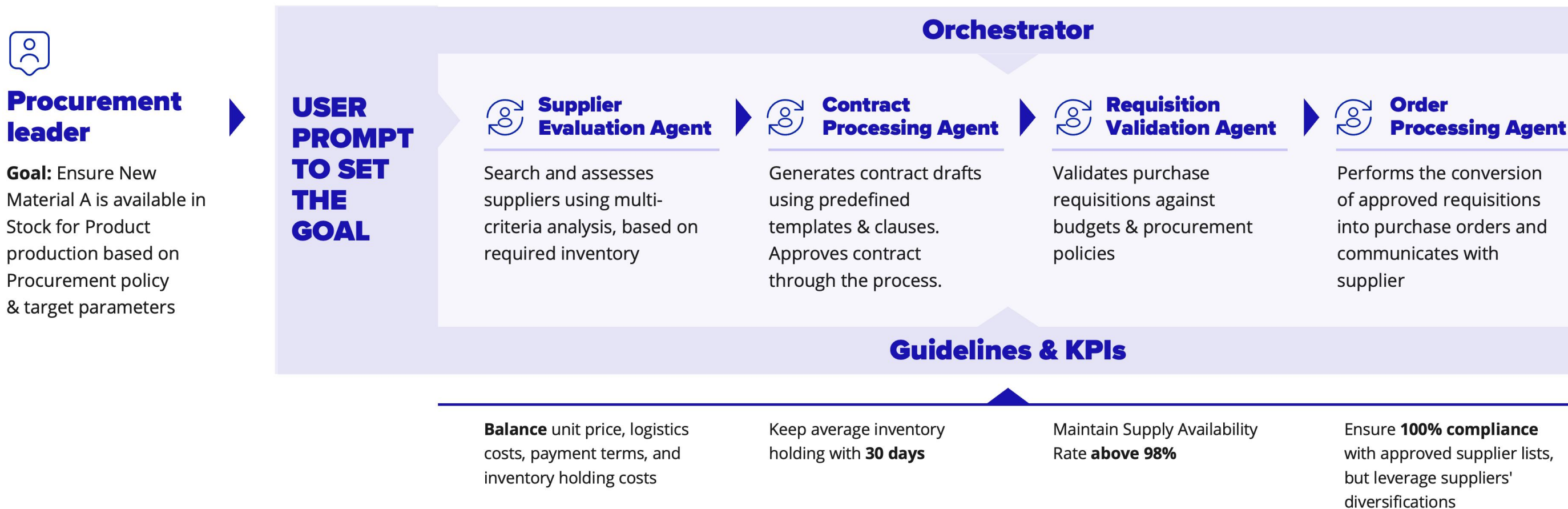
Procurement Agents Need to be Across the Workflows

The next generation procurement - powered by AI



*Expected benefits

What Does this Mean at the Execution Level: Procurement Use Case



How softserve accelerates Agentic AI integration



Proof of Value

Rapid discovery of highly efficient agent AI capabilities



The Foundations

Empowering AI Agents with the structure and the data



Agentic AI Expansion

Scaling Agentic AI across the Enterprise anchored in measurable business value

It's NOT outsourcing

It's NOT automation

It's a living breathing procurement and supply chain layer that works 24/7

The Agentic AI Orchestrator is a **powerful, cross-functional intelligence layer** that transforms the modern supply chain into a unified, self-optimizing network. It leverages autonomous AI agents that not only execute tasks but also **learn continuously, adapt to changing conditions**, and collaborate across systems, partners, and stakeholders.

These agents go far beyond dashboards or static automation — they **dynamically plan, source, reroute, negotiate**, and **resolve issues in real time**, with minimal human intervention.

By integrating horizontally across functions, the orchestrator breaks down silos and enables end-to-end visibility, **autonomous decision-making**, and **synchronized execution**. It allows supply chain leaders to shift from reactive firefighting to proactive, strategic orchestration powered by real-time data.

Each decision made is **explainable, auditable, and aligned with broader business goals**, ensuring trust and compliance. With scalable AI governance and built-in agility, the Agentic AI Orchestrator empowers teams to respond to disruptions instantly while focusing on innovation and value creation.