

# Agentic AI Agents Deliver Supply Chain Intelligence and Agility



“Our Supply Chain AI Agents aren’t experiments — they’re extensions of your **decision-making**.

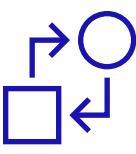
“Chatbots talk. Copilots suggest. **Agents act** — in your systems, for your business.

“This demo isn’t the product — it’s **proof of what’s possible**. We build custom agents tailored to your processes, systems, and KPIs.

## What You’re Really Buying

- You’re buying smarter, faster decisions → at scale.
- You’re turning your data and teams into a proactive supply chain brain → not just another dashboard.
- This isn’t about replacing people → it’s about unlocking their best decisions with AI they can trust.

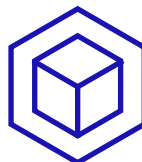
## Why now?



Only 2% of companies have full supply chain visibility. Over 90% have experienced recent disruption.



AI adoption is rising, but most solutions lack domain focus and trustworthy outputs.



Supply chain leaders face pressure to deliver efficiency, resilience, and ESG compliance — simultaneously.

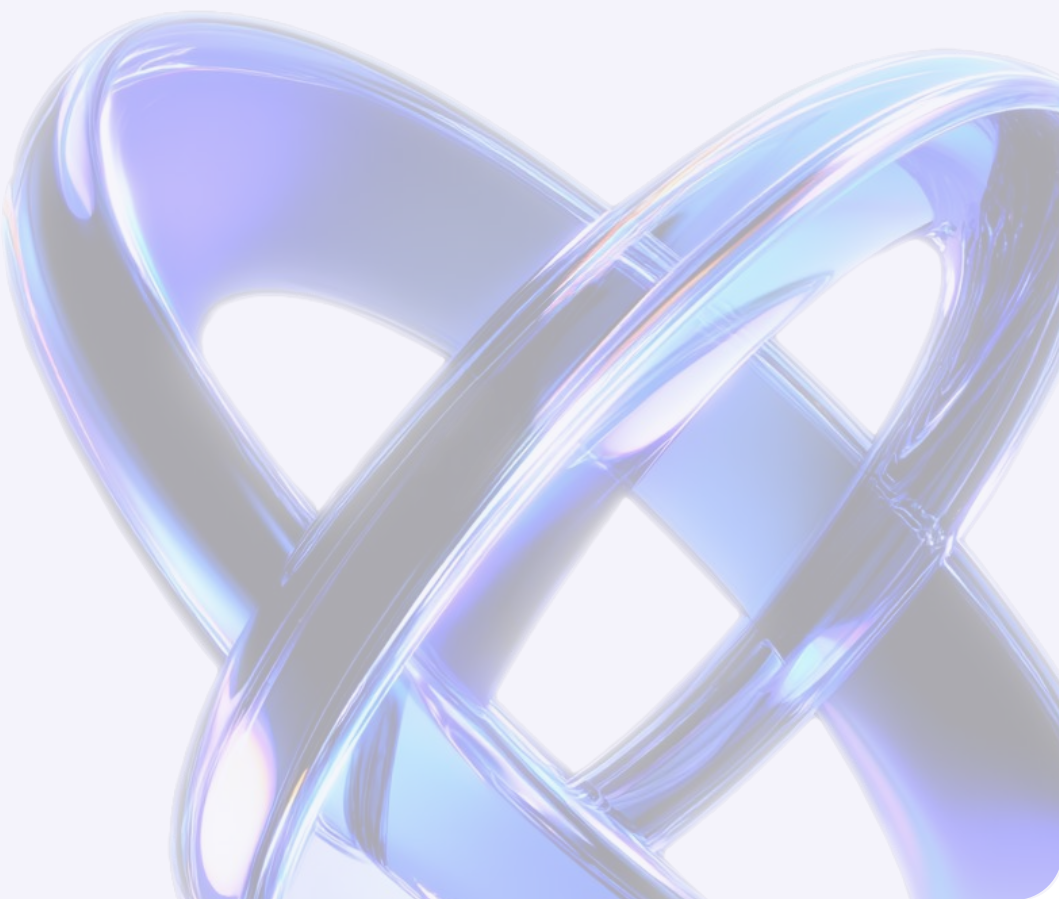
SoftServe’s Agentic AI Agents offer the next wave of operational advantage and are ready to deliver it today.

## What It Is

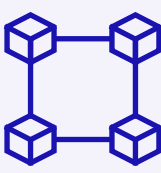
- 1** A domain-trained AI agent that integrates with S.C. systems (ERP/WMS/TMS, etc.)
- 2** Able to work directly in Microsoft Teams as a digital teammate.
- 3** It goes beyond dashboards and alerts: it monitors, prioritizes, and provides actionable recommendations for **autonomously executing** supply chain actions as a first stage. In later stages, could act autonomously.
- 4** Not a prototype — a **working, enterprise-ready** example proving the value of Agentic AI.

## Agentic AI Agent Strengths

- Proactively monitors, reasons, decides, and executes
- Continuous learning, ERP/WMS integrated, explainable logic
- Moves from support to co-execution**



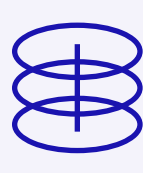
## Business Value & Use Cases



**24/7 Supply Chain Vigilance:**  
Humans only monitor during office hours — agents cover nights, weekends, and global operations continuously.



**Faster Decisions:**  
What takes days of reporting is resolved in minutes.



**Error Reduction:**  
Removes manual errors in exception handling and stock planning.



**Cost Avoidance:**  
Prevents emergency freight, waste from expired goods, and overstock markdowns.

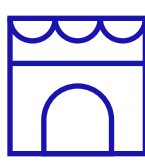


**Resilience:**  
Detects risks early and keeps the supply chain stable despite disruptions.



**Productivity Multiplier:**  
Planners shift from data chasing to strategic decisions.

## Industry Focus:



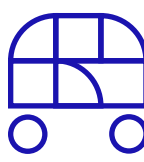
Retail



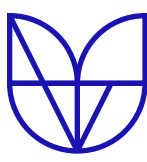
Manufacturing



Consumer Goods



Logistics & Distribution



Healthcare & Pharma